

**IMPORTANT**  
**Information about your appointment**

Your appointment is by telephone.

The appointment will be very similar to a face to face consultation. You will receive the same level of care. The telephone call will last one hour.

**Booking the appointment**

- Make sure we have the correct telephone number.
- Ensure your telephone line or mobile can accept withheld numbers

**What do I need for my appointment?**

- At your appointment time be near your telephone.
- The caller number may be withheld.
- Your physiotherapist will ask you about your referral and general health.
- Have a list of the medications you are taking.
- The physiotherapist may ask personal questions about your condition
- Ensure that you are in a private space, where you are ok to discuss any issues.
- The physiotherapist will call twice within one hour of your appointment time.
- If you miss the first call do not call back within this hour.

**NB. Do not drive during this appointment**

