

Establishing shared decision-making & quality improvement to inform change in learning disability services

Lisa Graham, Clinical Nurse Manager, Learning Disability Services, REAS



Our Service.....

The learning disability inpatient service within REAS provides assessment and treatment to those patient diagnosed with a learning disability and additional mental health problems, behavioural needs and or forensic needs who require inpatient admission

- 4 clinical areas (3 REH and 1 Broxburn)
- Currently have 26 Beds (Future projection to reduce to 17 within Lothian)



Aim

To use the ambitions set out within the nursing strategy to establish shared decision making to improve patient outcomes and staff experience across the LD service.



Identified areas of improvement

Where areas of improvement were identified

- Staff stress questionnaires
- TURAS Staff appraisals
- iMatters

Highlighted trends

- Communication
- Staff morale
- Training opportunities



Methodology and Results

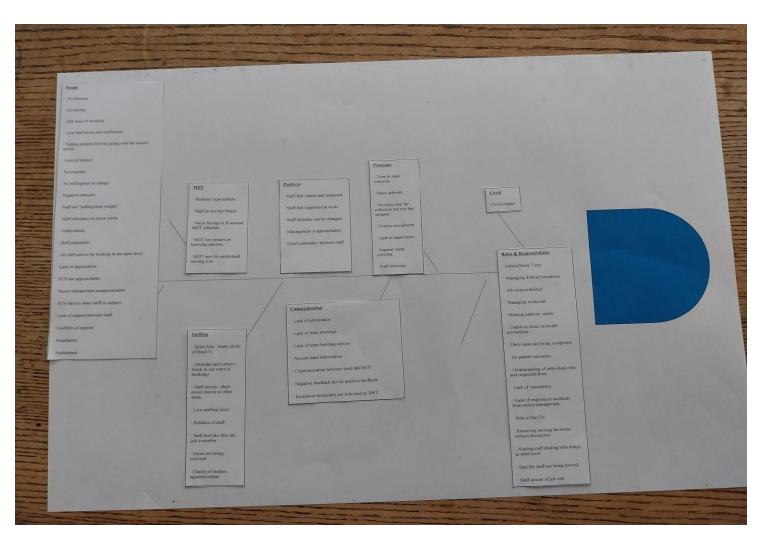
PLEASE TELL US WHICH AMBITION YOU WOULD BE	
MEN OR US WOOLD SE. FIRST WAS POSSED ON THE SECURITY OF THE SE	
Many Thanks Usa	
PEOPLE FEEL VALUED, RESISTICITO AND SUPPORTED CARE DESCRIPTION CARE DESCRIPTION CARE DESCRIPTION CONTRACTOR	WFC
	Islay
Connecting our Communities, *** Realising our Architicus* *** *** *** *** *** *** *** *** ***	Camus Tigh
The state of the s	Woodlands
	Teams
1	(FAST,
Summary of our Alms and Ambitions Our Actions Our Amount of the Control of the Co	MHIST,
The first of the f	Epilepsy
	Team, CPA
	Co-
	ordinator)

·		Reinvigorate the workforce	People feel valued, respected, and supported	Deliver excellence in safe high quality of care	Maximise the professional contribution of nurses and midwives	Deliver excellent, person-centred compassionate care
W	'FC	6	18	0	2	0
Isl	lay	6	16	1	2	6
Camu	s Tigh	3	11	3	1	1
Tea (FA MH Epile Team	dlands ams AST, IIST, epsy n, CPA o- nator)	3	4	1	1	1
То	tal	18	49	5	6	8



Methodology

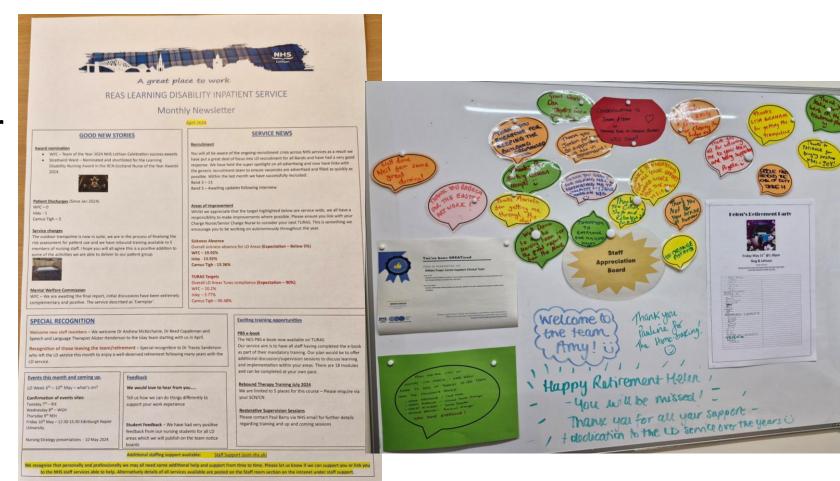
- Communication
- Roles and Responsibilities
- Staffing
- COVID
- MDT
- Processes
- People





Quick Wins

- Staff monthly newsletter
- Staff Notice Board
- Staff appreciation board
- Staff engagement session
- Training support and supervision





Staff feedback so far.....

I can't believe our sickness level is the worst in the service, we need to do better

It is good to meet as a group off the ward to discuss possible change ideas

I Like to share my ideas

I feel more included and my opinion is heard



Future Plans

- Reconvene small working groups
 - Focus on achievable improvements/changes

Introduce the wider MDT within the group sessions

Focus on all other ambitions