

What will happen at my appointment?

When you are called, the audiologist will take you to a private consulting room and will:



- ♦ look into your ears using an otoscope, which is a small tube with a light



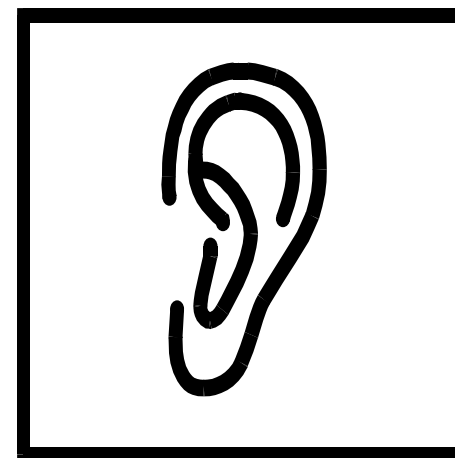
- ♦ carry out a routine hearing test



- ♦ assess your suitability for a hearing aid.



Audiology Clinic



Outpatient Department

What is the Audiology Clinic?



You will see an audiologist who will examine your ears and assess you for a hearing aid.

It is important your ears are completely wax free. One week before this appointment please arrange for your GP or practice nurse to examine your ears for wax and have it removed.

If you need help or a wheelchair, please phone us before you come. Our phone number is on your appointment letter. Please try to arrive on time.



What should I do when I get to the Outpatient Department?



When you arrive, go to the reception desk. Hand in your appointment card or give your name.

The receptionist will ask you to sit in the waiting area. Someone from the clinic will call your name when it's your turn to be seen.

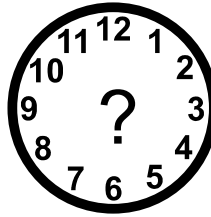


What should I do if I cannot come?



If you cannot come to your appointment please phone the number on your appointment letter or e-mail the address on your appointment letter.

How long will my appointment take?



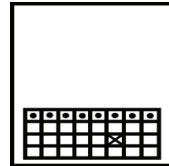
Please allow up to an hour and a half for your appointment. When the clinic is very busy you may have to wait.

We will tell you how long you have to wait.

We will give you another appointment time if you cannot wait.

What should I bring to the appointment?

Bring:



- ♦ your appointment card



- ♦ your hearing aids etc



- ♦ a list of any questions you might want to ask.