# Experiential Leadership Academy



# Leadership Development Opportunity

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| **Level**[x]  **Level 1 Discovering** [ ]  **Level 2 Deciding** [ ]  **Level 3 Developing** [ ]  **Level 4 Directing** |
| **Title of Opportunity****Shadow Consultant Nurse carrying out a fundamentals of care assurance walk round in Emergency Department (SJH or RIE)** |
| **Location**RIE ED or SJH ED |
| **Lead Contact of person offering opportunity** Victoria Mulholland**Email**Victoria.mulholland@nhs.scot |
| **Duration**1.5 hr -2hrs to carry out walk around plus 1 hour debrief with me after to discuss findings, learning, points of note, report writing |
| **Description of Opportunity** Opportunity to observe a Consultant Nurse carrying out a fundamentals of care assurance walk round in ED. This involves observing practice and the provision of fundamentals of care, highlighting good practice and escalating concerns and areas for improvement. A report is then generated and shared with the  |
| **Opportunities for candidate*** To observe a high-level walk round (mini-Inspection)
* Understand the pressures on teams and how this can result in ‘missed care’
* Observe good practice and person centre care in high pressure area
* Communication of escalations/ real time to staff/ de-brief to SCN/ CNM/ and report writing
* Understand how Lothian Accreditation and Care Assurance Standards (LACAS) relates to this work.
* Focus on patient care, back to basics from a patient perspective and journey
* Understand consequences of poor basic patient care
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| **Expected Learning / Outcomes*** Understand how a walk round is conducted:
	+ Expectations of care provision
	+ Patient centred care
	+ How to effectively observe care and report on it
	+ How to feedback and escalate concerns in a compassionate way
	+ How to recognise and celebrate good practice.
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| **Target Group**CNMs/ SCNs/ CNs |
| **Dates available**By arrangement |
| **How to apply / arrange****Contact** **Victoria.mulholland@nhs.scot** |