

**Service Reconfiguration:  
A perfect opportunity to support staff to feel  
Autonomy, Belonging and Contribution**

**Gill Treadwell, Senior Charge Nurse**

# Gill Treadwell, Senior Charge Nurse

- Ward 12 - Gynaecology in-patients
- Early Pregnancy Unit (EPU)
- Gynaecology Ambulatory Care Suite (ACS)
- Gynaecology OPD3

# Our journey

October 2021

M	T	W	T	F	S
				1	2
4	5	6	7	8	9
11	12	13	14	15	16
18	19	20	21	22	23
25	26	27	28	29	30



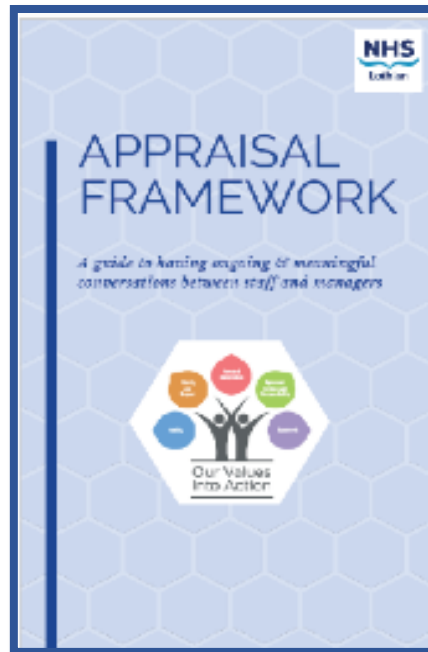
August 2023

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

# Maximise the professional contribution of nurses



Band 2/3 HCSW review



Band 5/6 reviews



Deputy Charge Nurses

# Ambulatory Care Suite (ACS) – Deputy CN

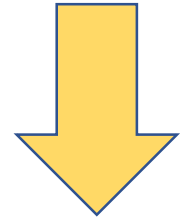




# Reinvigorate our workforce

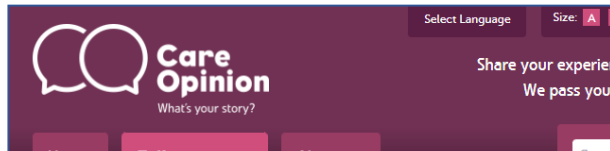


# Celebrating our success



Self Assessment : November 2023															Ward Level			
Women's Services : Gynaecology	Standard 1	Standard 2	Standard 3	Standard 4	Standard 5	Standard 6	Standard 7	Standard 8	Standard 9	Standard 10	Standard 11a	Standard 11b	Standard 12	Standard 13	Bronze	Silver	Gold	Platinum Ward
	Leading, managing and developing the performance of the nursing team	Pressure Area Care	Patients who fall	Bladder & Bowel Care	Deteriorating Patients	Medicine Management	Pain Management	Infection Control & Prevention	Food, Fluid & Nutrition	Person-centered Care	Care of the vulnerable adult	Caring for patients who have an altered state of cognition	End of Life Care	Safe, effective and person-centred discharge planning				
Ward 12 SJH	68%	96%		96%	94%	77%	96%	80%	96%	84%	96%			95%			✓	

# Celebrating our success



Home Tell your story About

" The whole procedure was quick, efficient and pain free"

About: St John's Hospital / Day Surgery Unit

Posted by Meandmesh (as a service user), last visited 12/08/2023

I recently attended ward12/ambulatory care for an asset this new treatment area is ! No long wait in 30 minutes. Greeted and treated by friendly, staff.

It must be proving so cost effective and will not be dramatically. No theatre prep taking up nursing time, no recovery room time and no longer waiting 3 hours.

Bladder Botox is vital for me as it is life changing. I hope that future treatments will be carried out timeously.

Thank you Dr Wilkens and all staff involved for your care . The whole procedure was quick, efficient and pain free . I was treated with utmost respect and dignity. No worse than a visit to the dentist ....

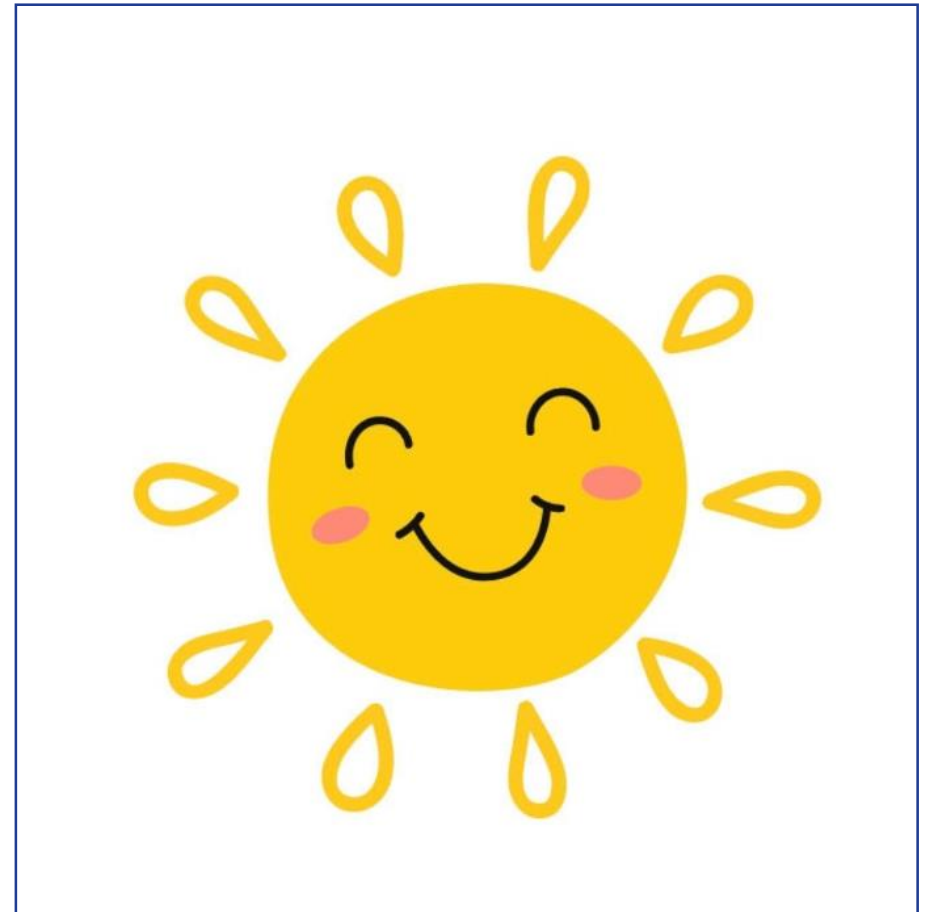
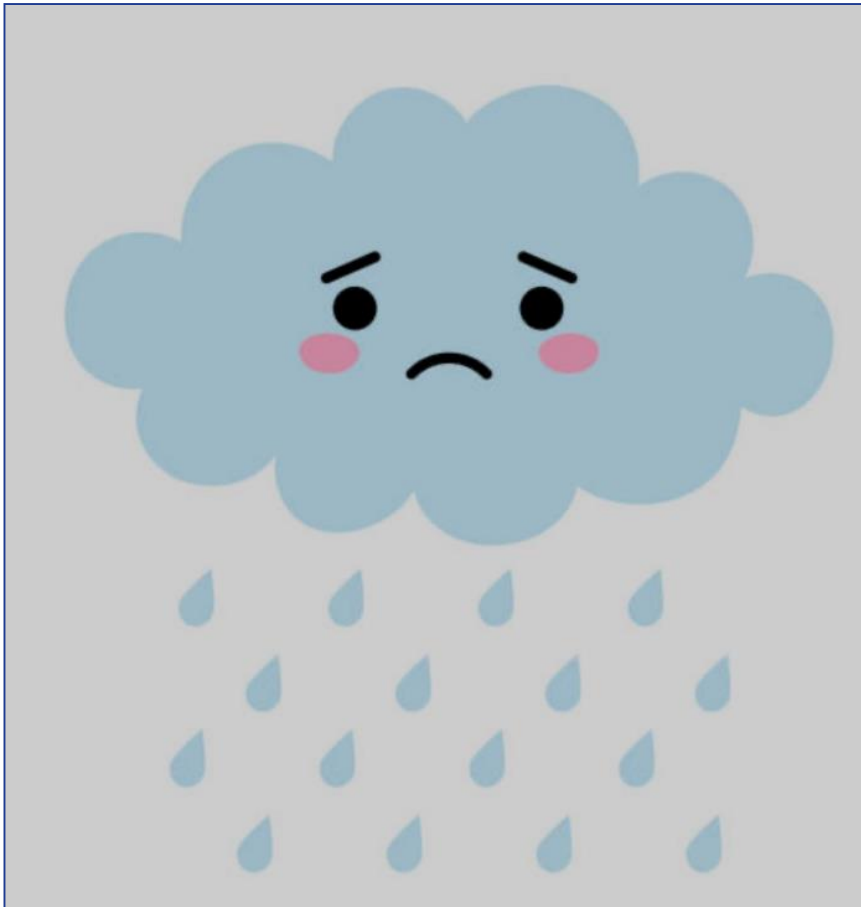
Previously it was a procedure which filled me with anxiety and fear that demand on beds meant it could be cancelled or postponed . This new ambulatory care model is definitely the way forward for treatments / procedures such as these .

Thank you again to all involved in my care. Good Luck !





# Learning from our challenges and next steps





# Thank you and questions

