



Establishing shared decision-making & quality improvement to inform change in learning disability services

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Our Service.....

The learning disability inpatient service within REAS provides assessment and treatment to those patient diagnosed with a learning disability and additional mental health problems, behavioural needs and or forensic needs who require inpatient admission

- 4 clinical areas - (3 REH and 1 Broxburn)
- Currently have 26 Beds - (Future projection to reduce to 17 within Lothian)

Aim

To use the ambitions set out within the nursing strategy to establish shared decision making to improve patient outcomes and staff experience across the LD service.

Identified areas of improvement

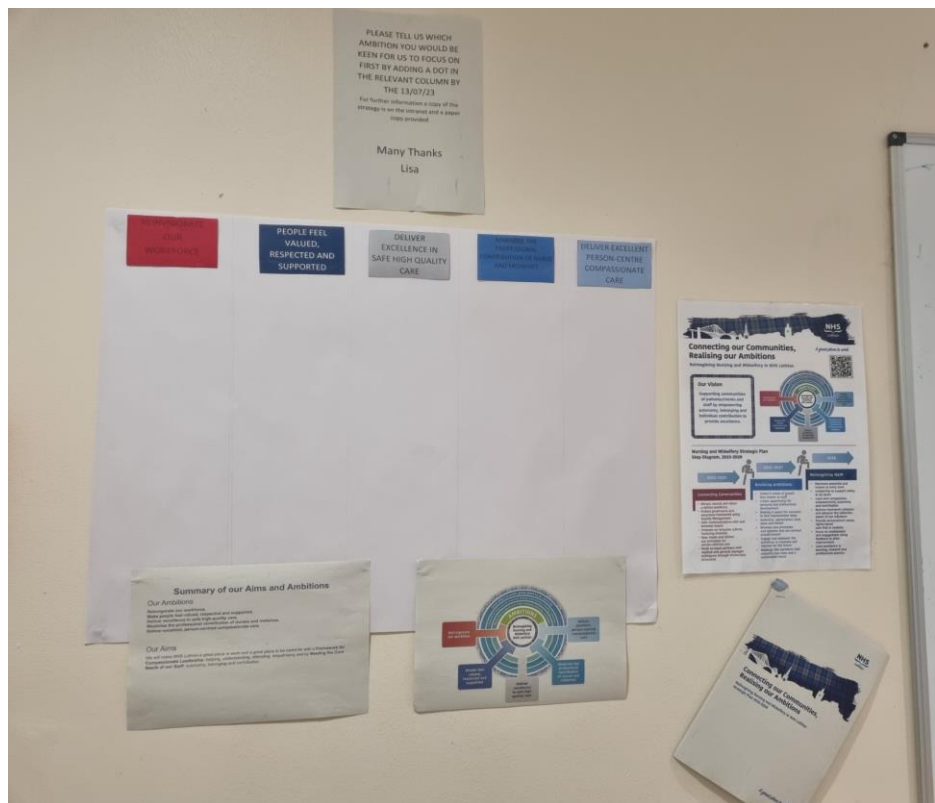
Where areas of improvement were identified

- Staff stress questionnaires
- TURAS – Staff appraisals
- iMatters

Highlighted trends

- Communication
- Staff morale
- Training opportunities

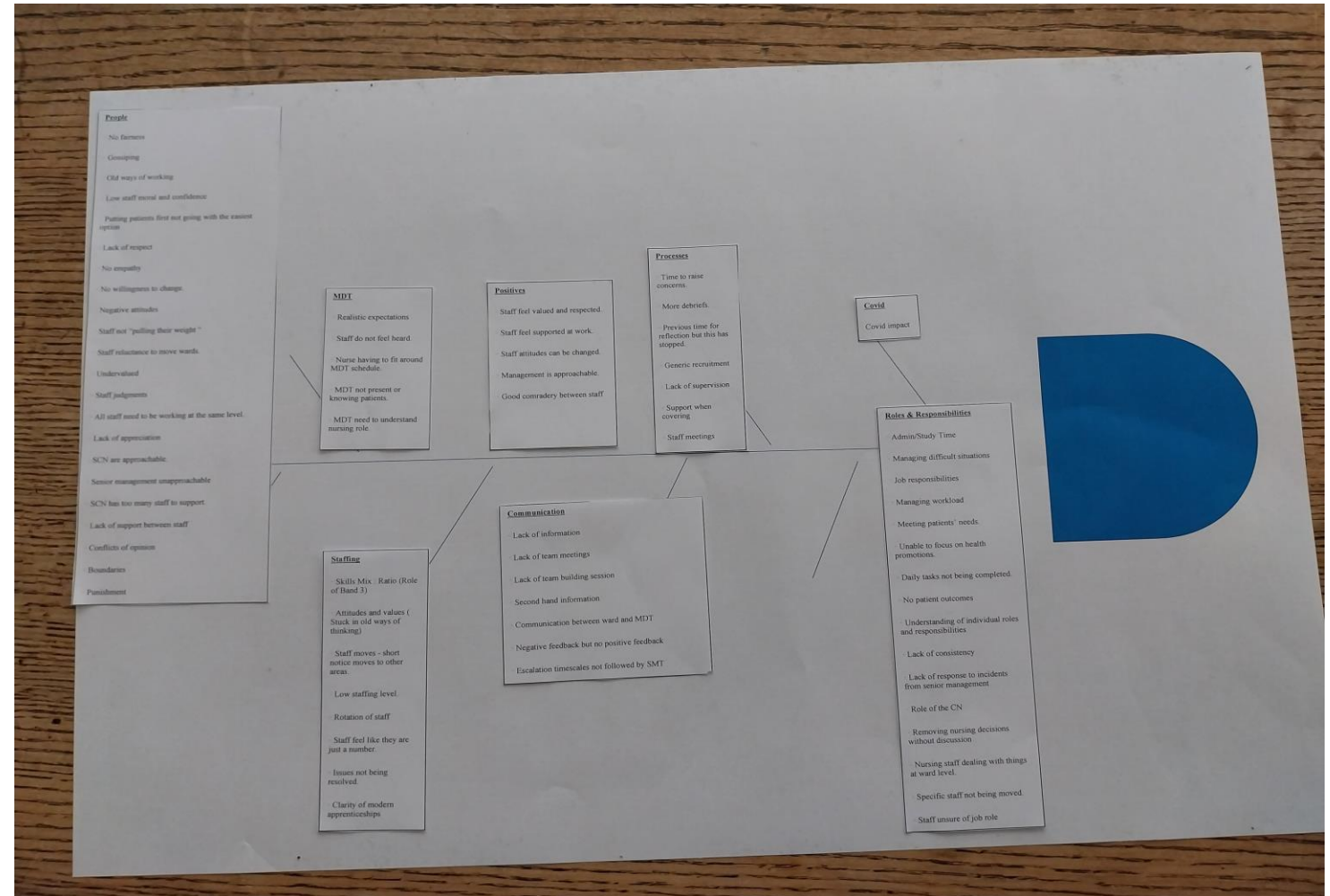
Methodology and Results



	Reinvigorate the workforce	People feel valued, respected, and supported	Deliver excellence in safe high quality of care	Maximise the professional contribution of nurses and midwives	Deliver excellent, person-centred compassionate care
WFC	6	18	0	2	0
Islay	6	16	1	2	6
Camus Tigh	3	11	3	1	1
Woodlands Teams (FAST, MHIST, Epilepsy Team, CPA Co-ordinator)	3	4	1	1	1
Total	18	49	5	6	8

Methodology

- Communication
- Roles and Responsibilities
- Staffing
- COVID
- MDT
- Processes
- People



Staff feedback so far.....

I can't believe our sickness level is the worst in the service, we need to do better

I Like to share my ideas

It is good to meet as a group off the ward to discuss possible change ideas

I feel more included and my opinion is heard

Future Plans

- **Reconvene small working groups**
 - Focus on achievable improvements/changes
- **Introduce the wider MDT within the group sessions**
- **Focus on all other ambitions**