

What will happen at my appointment?

When you are called by the doctor, you will be taken to a private consulting room. The doctor will:



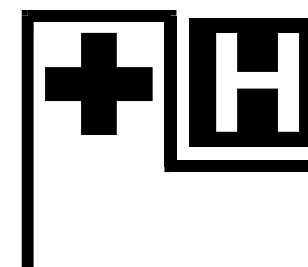
- ♦ ask you some questions about your health and the problems you have been having
- ♦ examine the areas that have been giving you problems.
- ♦ talk about your problem and how it can be treated.



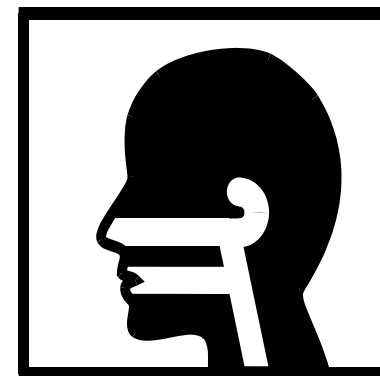
The doctor might give you some treatment. The doctor will explain what will happen. You will be given a chance to ask questions .



The doctor might ask you to go for an x-ray. You will be told how to get to the x-ray department.



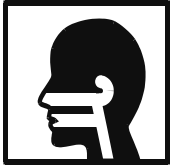
Ear, Nose & Throat Clinic



Outpatient Department

You can get this leaflet in audio, Braille, large print, various computer formats or in community languages. Please contact Interpretation and Translation Service (ITS) on 0131 242 8181 and quote reference **00540/7**.

What is the Ear, Nose & Throat Clinic?



This clinic is also called ENT for short. At this clinic, a doctor who specialises in ear, nose and throat problems will see you.

If you need help or a wheelchair, please phone us before you come. Our phone number is on your appointment letter. Please try to arrive on time.



What should I do when I get to the Outpatient Department?



When you arrive, go to the reception desk. Either hand in your appointment card or give your name.



The receptionist will ask you to sit in the waiting area. Someone from the clinic will call your name when it's your turn to be seen.

What should I do if I cannot come?



If you cannot come to your appointment please phone the number on your appointment letter or e-mail the address on your appointment letter.

How long will my appointment take?



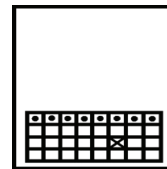
You should allow up to an hour and a half for your appointment as you might have to attend the x-ray department or the doctor may carry out a short procedure.

We will tell you how long you have to wait.

We will give you another appointment time if you cannot wait.

What should I bring to the appointment?

Bring:



- ◆ your appointment card



- ◆ a list of any medicines you are taking for your ear, nose or throat problem



- ◆ a list of any questions you might want to ask.