

### Think Carer

#### **Training from VOCAL**

Helping professionals identify and support unpaid carers

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#### **About VOCAL**



VOCAL provides support and services for unpaid carers in Edinburgh and Midlothian.

We have been around for almost 30 years.

We deliver Think Carer Training for healthcare professionals and students.

We deliver Think Carer Training for employers to support carer friendly workplaces across all sectors.



# The Carers (Scotland) Act 2016 defines a carer as:

an individual who provides or intends to provide care for another individual.

An unpaid carer supports a family member, partner, relative or friend, of any age, who needs help to manage a long-term condition, disability, physical or mental health condition or addiction.





Unpaid carers have £13.1 billion economic value



Approximately 800,000 people providing care in Scotland



41% of carers are in employment

#### **Unpaid Caring in Scotland**



There are more older carers





83% of carers are female, 15 % male



Increasing numbers of carers are looking after more than one person



Average of 2 years before people identify as a carer



32% Carers describe their health as bad or very bad.



#### Carers (Scotland) Act 2016 The eight duties are: **Duty to prepare** adult carer support plan **Duty to prepare** young carer statement **Duty to set** local eligibility Duty to criteria provide support **Duty to involve** carers in **Duty to prepare** carer services local carer strategy Information Carers' charter

The Act aims to ensure better and more consistent support for carers and young carers so that they can continue to care, if they so wish, in better health and to have a life alongside caring.



#### **Transitions & carer needs**

Conflicting emotions, guilt, relief, loss, anger.

Next steps & recovery.

Changes in caring role.

Loneliness and isolation.





#### Identification is key



- Many carers in a caring role do not recognise as carers as professionals you may be the first person to recognise them as such.
- Once you start paying attention and put carers at the forefront of your mind you will find that you notice carers more often
- Even if a carer does not see themselves this way, and does not want to be called a carer, they should still be able to access vital help, advice and information.
- We want carers to get support at an earlier stage to prevent crisis.



## VOCAL Services What can carers expect?

Access to information, advice, guidance and counselling

Peer support and mentoring

Welfare rights, income maximisation & access to grants

Legal surgeries for wills, power of attorney & long-term care

Dedicated
Family Supports
Addiction
Service

Carer training and events

Access to breaks

Complementary Therapies



## vocal.org.uk

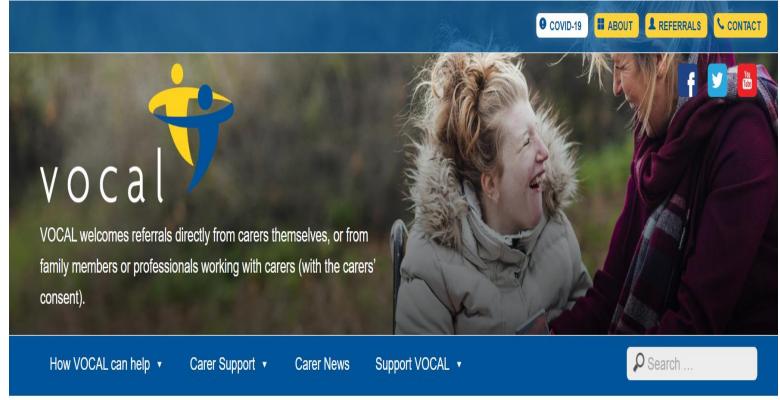
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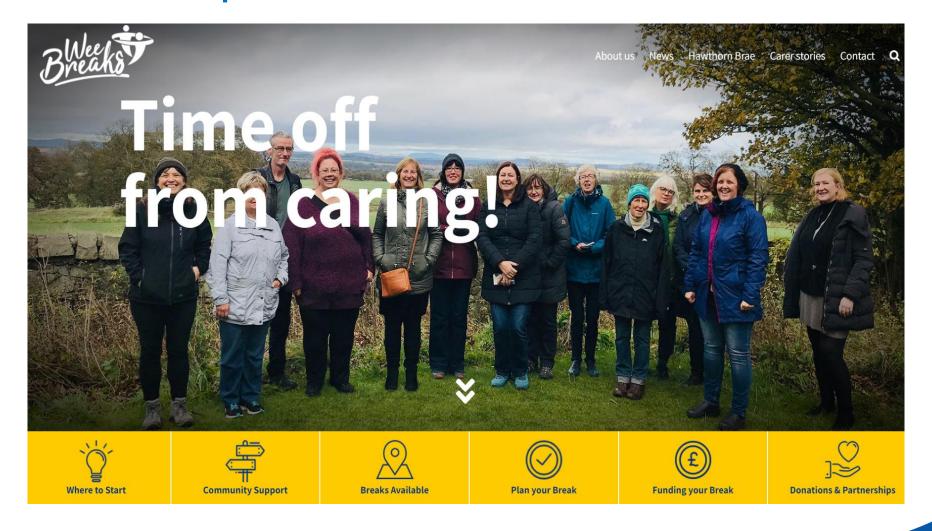
VOCAL Carer Centre Hardengreen Estate 30/1 Dalhousie Road Dalkeith EH22 3NX



Refer yourself as a carer or someone else (with their permission) to VOCAL for support



### https://weebreaks.com









#### What is Treasure Tree?

Treasure Tree is a Social Enterprise owned and operated by VOCAL that sells privately bought pre-owned mobility equipment.



## Donations from Care Homes or Hospitals

We are delighted to accept any privately bought mobility from other organisations i.e care homes or hospitals where the public may have donated un-needed items or they may have surplice stock after bereavement.





#### Free bespoke training offer for teams

Beth Wylie Partnership Training officer <u>bwylie@vocal.org.uk</u>



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