

MIDLOTHIAN CARE HOME SUPPORT TEAM

A COLLABORATIVE APPROACH

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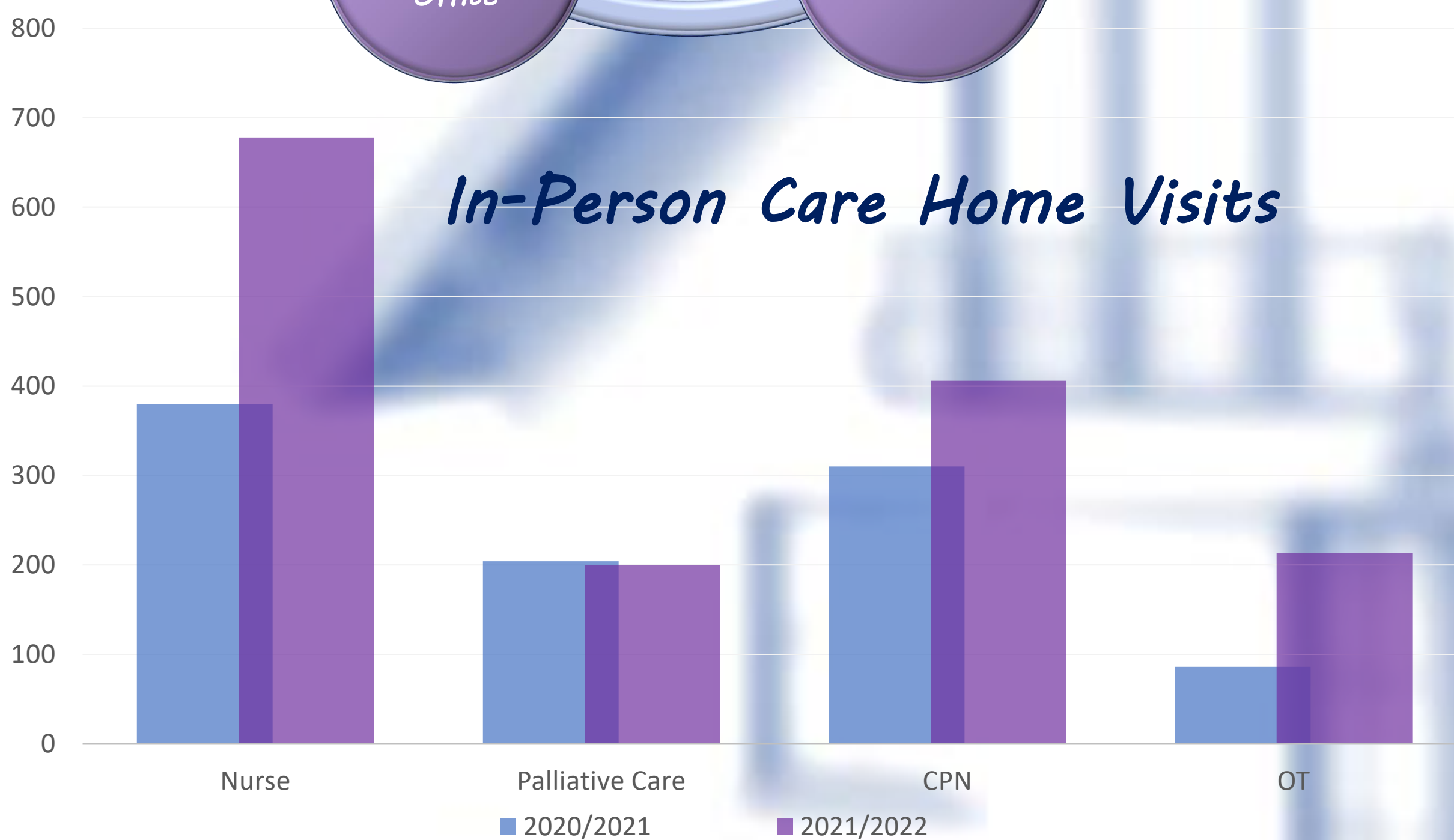
The Team



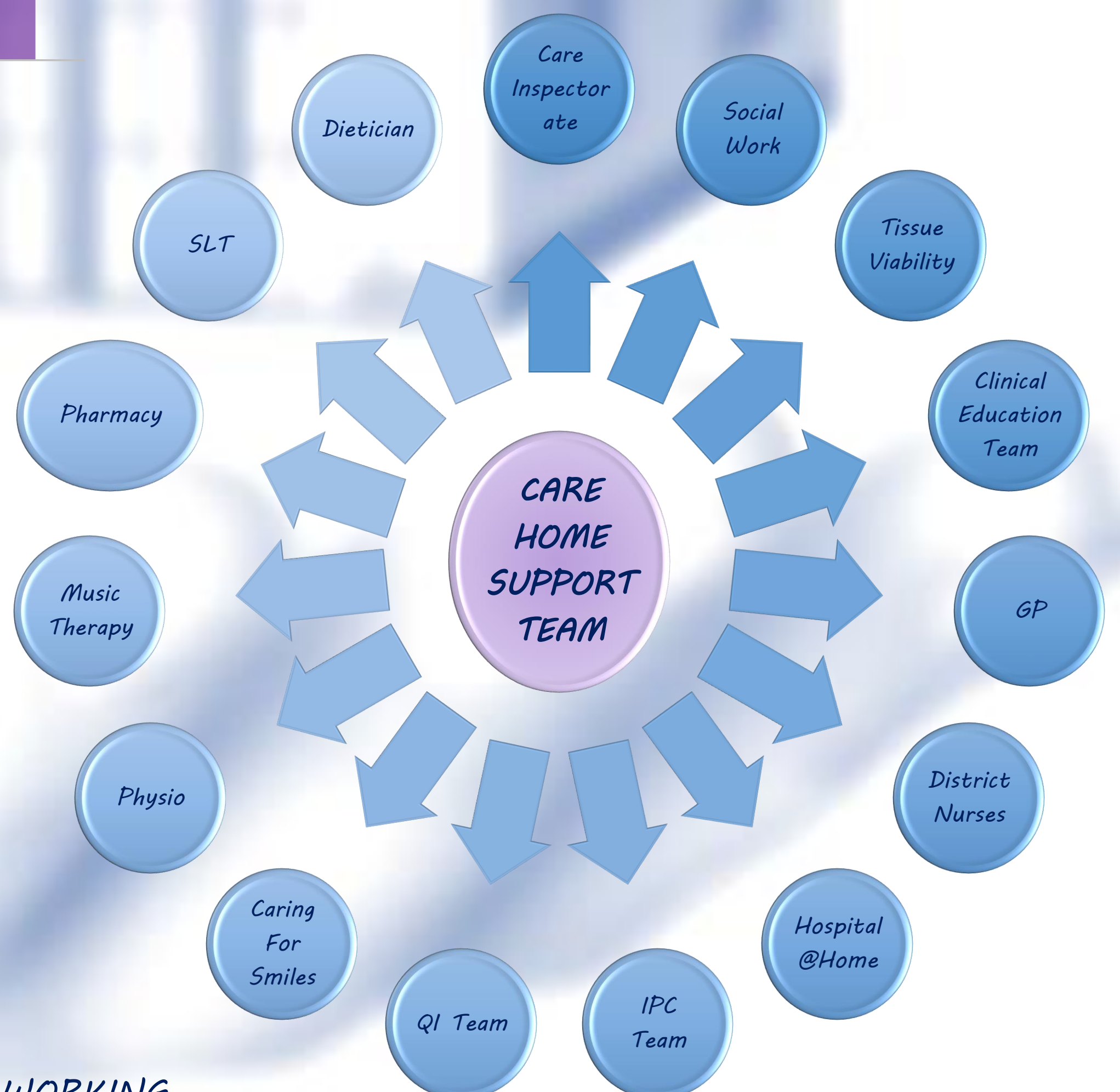
SUPPORT TO CARE HOMES DURING COVID

- **Daily Phone Call** to each home
- **Weekly Support Visit** alongside regular clinical input from team
- **Outbreak Management** Infection prevention and control advice, nursing support, advise for residents at end of life, staff support
- **Resident Reviews** utilising all team members to support and advise staff
- **Vaccinations** by May'22 98.3% of residents received Covid Booster
- **Meaningful Occupation** OT working with Activities Coordinators
- **Education and Training** from team and alongside Clinical Education Team
- **Staff Wellbeing** Reflection sessions and debriefing

In-Person Care Home Visits



Collaboration With Other Services



Feedback From Care Homes



WHAT NEXT?

- **SERVICE REDESIGN** - MOVING PAST COVID
- **USING FEEDBACK FROM CARE HOMES TO INFORM WAYS OF WORKING**
- **TRANSFORMATION** - REACTIVE TO PROACTIVE SERVICE BUT STILL BE RESPONSIVE
- **PROJECT BASED WORK** - CONTINUING TO WORK ALONGSIDE CARE HOMES
- **QUALITY IMPROVEMENT** - ENHANCING THE GREAT WORK ALREADY HAPPENING
- **ADVISORY ROLE**
- **COLLABORATION** - CONTINUE TO LIAISE WITH OTHER SERVICES TO IMPROVE ACCESS FOR RESIDENTS
- **NETWORKING** - MAINTAINING AND STRENGTHENING RELATIONSHIPS ALREADY FORMED
- **ENGAGEMENT WITH STAKEHOLDERS** - REACH OUT TO FAMILIES

REFERENCES:

- Scottish Government, (2022). Healthcare framework for adults living in care homes My Health-My Care-My Home. Edinburgh. Scottish Government
- Care Inspectorate, (2022). A quality framework for care homes for adults and older people. Dundee. Care Inspectorate Communications
- Scottish Government, (2017). Health and Social Care Standards; my support, my life. Edinburgh. Scottish Government