Hearing aid batteries



When to change your battery?

Your hearing aid will inform you when the battery should be replaced. You may hear intermittent beeps and/or a reduction in sound. Change the battery when this happens. As a guide, a battery will last for roughly **5-7 days**.

Where to collect batteries?



During Covid19 pandemic:

Please contact us by phone or email. If you are unable to do so, you can send your yellow battery book to the address listed on the back of your battery book.



Normal operation:

Batteries can be collected from the Department between 09:00 and 16:00 or from local libraries and some GPs and community health centres.

p312 (brown)





Compatible with:
Phonak Sync Micro and
Auto Micro

p13 (orange)





Compatible with:
Phonak Auto M and
Auto SP

p675 (blue)





Compatible with: Phonak Auto UP